



**SURREY**  
**POLICE SERVICE**

SAFER. STRONGER. TOGETHER.

REPORT TO  
THE COMMUNITY

2025





**Xwopokton (Harley Chappell)**

## A MESSAGE FROM THE BOARD CHAIR

Over the course of 2025, Surrey Police Service (SPS) has undergone one of the most significant periods of growth in its history. In its first year as the police of jurisdiction, SPS continued to build as an organization and expanded into new territory, assuming policing responsibility for the west side of South Surrey in July, before taking over the entire district in November 2025. This brought the community policing model to half of the city, and I am proud to report that our sworn and civilian members have met this moment with professionalism, dedication, and a steadfast commitment to the safety of the people of Surrey.

The Surrey policing transition has been guided by careful planning, strong collaboration with municipal and community partners, and a clear focus on maintaining the high standards of service that Surrey residents, businesses, and visitors expect. As SPS integrated operations across a broader geographic area, it did so while achieving the Board's priority of continuity, ensuring that all communities it serves receive responsive, equitable, and community-focused policing.

The Board has remained closely engaged throughout this process, providing governance, oversight and strategic direction. Growth brings challenges, including resource allocation, infrastructure demands, and the need to build trust in newly served communities. I am encouraged by the proactive steps taken to address these challenges, including investments in personnel, training, and community outreach.

**Xwopokton (Harley Chappell)**

## 2025 SURREY POLICE BOARD MEMBERS

- NERISSA ALLEN
- SARBJIT BAINS
- JAMES CARWANA
- HARLEY CHAPPELL
- BILAL CHEEMA
- ARCHIE JOHNSTON
- CHRISTINE MOHR
- SONIA PARMAR
- ROB STUTT

Importantly, this past year has reinforced the value of relationships. The Board has worked diligently to listen to the community and understand its policing priorities. It also strengthened collaboration with Council and the City of Surrey. The Board also recognizes the RCMP for its partnership and continued support through the last phases of the policing transition. These partnerships are essential to effective policing and community safety.

On behalf of the Surrey Police Board, I extend my sincere appreciation to SPS staff for their exceptional service, and I thank the communities we serve for their continued trust and support. Together, we are building a safer Surrey.

## A MESSAGE FROM THE CHIEF CONSTABLE

2025 was a defining year for Surrey Police Service (SPS). As our presence grew across the city, we moved from building a police service to putting it into practice—serving Surrey neighbourhoods, supporting victims, and responding to safety concerns. This report reflects what we achieved over the past year and the steady progress of a police service earning trust through action.

In 2025, SPS expanded its operational responsibility to include South Surrey, joining Whalley/City Centre and Newton, which we began policing in late 2024. With Cloverdale following in April 2026, SPS remains on a clear path toward full implementation across the city. My thanks to the RCMP Surrey Provincial Operations Support Unit for their continued support during this transition.

Our progress is driven by the people who choose to serve Surrey. In 2025, we welcomed more than 250 new sworn and civilian employees, bringing our workforce to just over 1,100. Each new team member strengthens our ability to deliver effective, community focused policing.

We also responded directly to emerging safety concerns. SPS introduced a dedicated Impaired Driving Unit to address high-risk driving behaviours and improve road safety. When extortion incidents increased, we implemented a coordinated response that included investigators, targeted patrols, public education, a tip line, and collaboration with regional, provincial, and national partners.

Innovation and prevention continued to guide our work. New initiatives included a drone program to support investigations and major events, pilot projects for body-worn cameras and detainee health monitoring, and the launch of our volunteer program, which contributed thousands of hours to community safety. We also expanded youth engagement and crime prevention programs and maintained a strong presence at community events.

Public safety is not built by police alone. I am grateful to the residents, business owners, community organizations, and policing partners who work alongside us, and to the sworn and civilian members of SPS whose dedication is evident every day.

Thank you.

**Chief Constable Norm Lipinski**



**Chief Constable Norm Lipinski**

## LAND ACKNOWLEDGEMENT

Surrey Police Service recognizes that our work takes place on the ancestral, traditional, and unceded territories of the Coast Salish Peoples.

2025

# POLICE SERVICE STATISTICS

## CALLS FOR SERVICE

# 182,568

189,315 (2024)  
TOTAL CALLS FOR SERVICE

# 76,614

88,073 (2024)  
9-1-1

# 105,954

101,242 (2024)  
NON-EMERGENCY / OTHER

## RESPONSE TIME

# 00:07:30

00:07:06 (2024)

PRIORITY 1 POLICE  
RESPONSE TIME

# 4,615

5,796 (2024)  
MENTAL HEALTH  
CALLS FOR  
SERVICE

# 3,313

3,384 (2024)  
MISSING  
PERSONS

# 2,119

1,610 (2024)  
IMPAIRED  
DRIVERS

# 15

13 (2024)  
FATAL TRAFFIC  
COLLISIONS

2025/26

# POLICE PERSONNEL

## 2025 HIRING

# 122 + 50 + 89

EXPERIENCED  
OFFICERS

RECRUIT  
CONSTABLES

CIVILIAN  
EMPLOYEES

## TOTAL SPS STAFF

# 1164

AS OF APRIL 2026



659 POLICE  
OFFICERS



505 CIVILIAN  
EMPLOYEES

2024/25

# PUBLIC COMPLAINTS

# 52

(APR. 2024 - MAR 2025)  
ADMISSIBLE POLICE  
COMPLAINTS

# 4

(APR. 2024 - MAR 2025)  
SERVICE OR POLICY  
COMPLAINTS

Learn more:

Office of the Police Complaint  
Commissioner Annual Report  
2024/2025

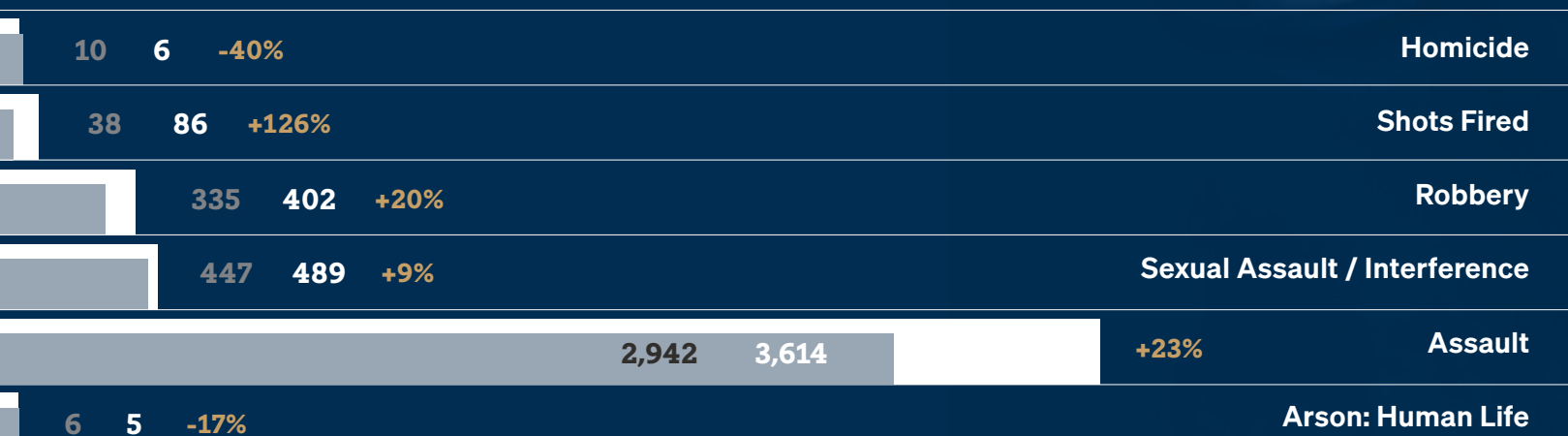


# CRIME STATISTICS

## PERSONS CRIME

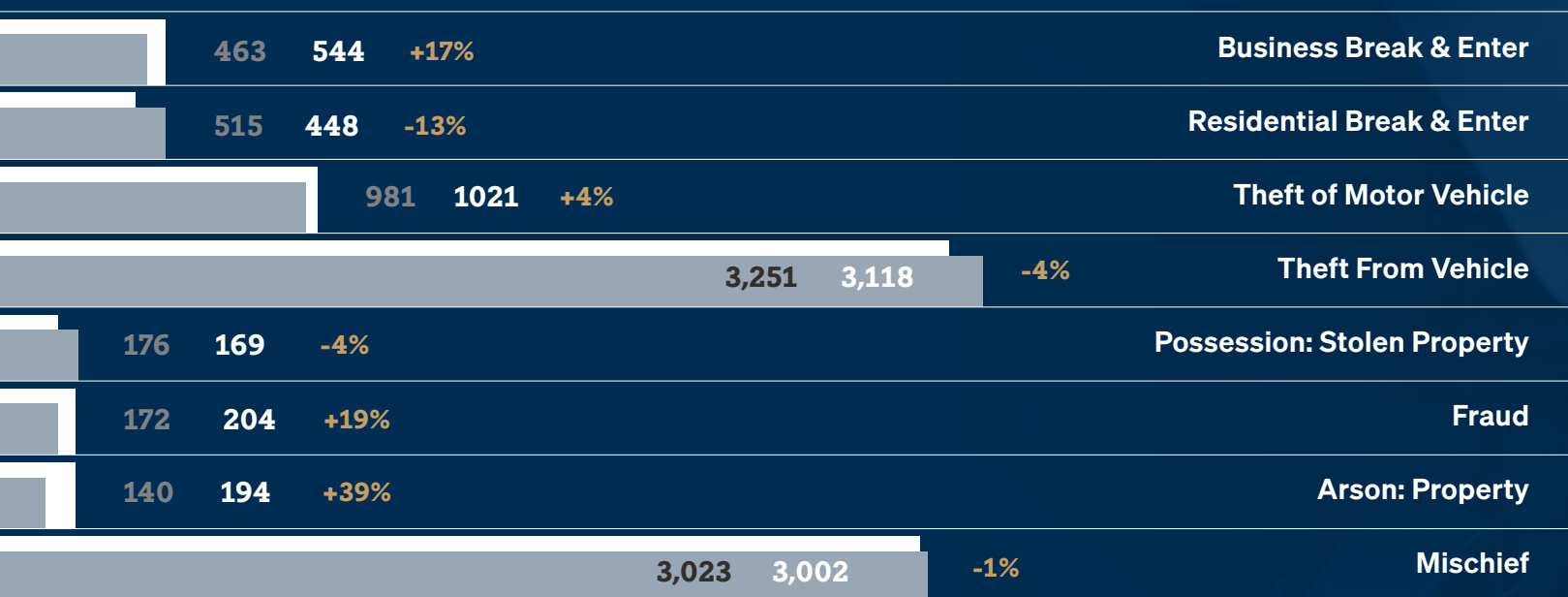
↑ +23%

■ 2024 Stats ■ 2025 Stats

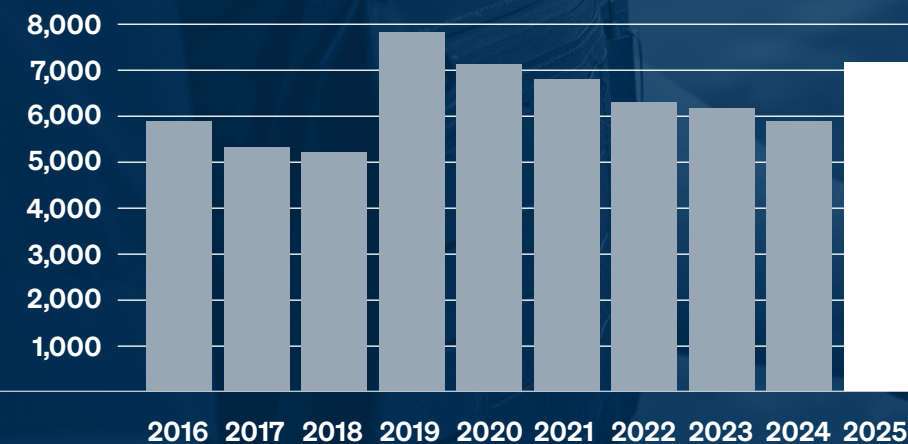


## PROPERTY CRIME

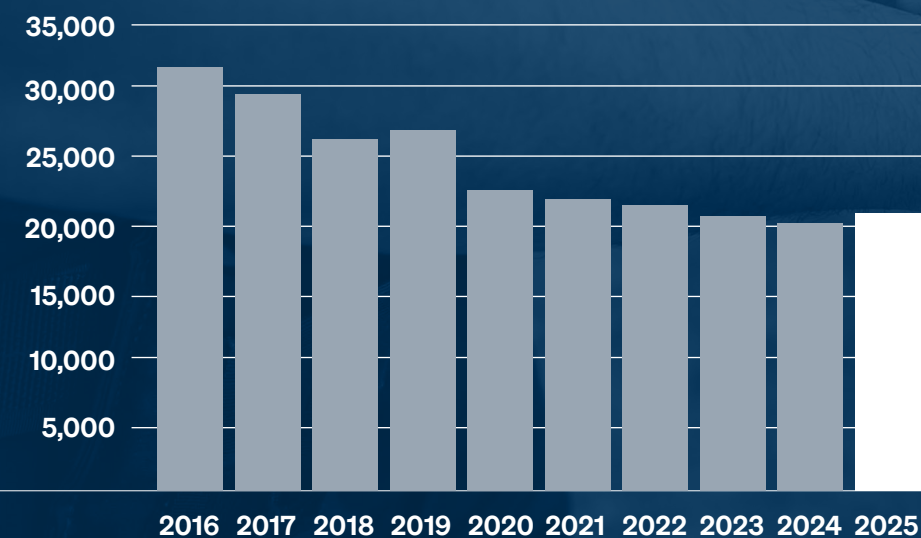
↑ +2%



## PERSONS CRIME | 10-YEAR TREND



## PROPERTY CRIME | 10-YEAR TREND



Surrey Police Service became the police of jurisdiction for the City of Surrey on November 29, 2024.

From this date, Surrey policing statistics combine data from Surrey Police Service and the Surrey RCMP / Surrey Provincial Operations Support Unit. Data should be interpreted with caution due to different organizational policies and data protocols between agencies.

# RESPONDING TO EXTORTION IN SURREY



In June 2025, extortion emerged as a serious and evolving threat to Surrey residents and businesses. SPS responded swiftly, leading a coordinated, victim-focused effort with policing partners, the City of Surrey, and federal agencies to investigate incidents, support victims, and disrupt organized criminal activity.

## A RAPID, COORDINATED RESPONSE

- Established a dedicated Surrey Extortion Tip Line (236-485-5149) and City of Surrey reward fund to receive information directly from the public.
- Assigned 15 sworn and civilian members to support the RCMP-led BC Extortion Task Force.
- Launched the SPS Extortion Investigations Team, focused on Surrey extortion files not assigned to the provincial task force.
- Created a dedicated victim management team, bringing together SPS Victim Services staff and police officers to provide coordinated, trauma-informed support to victims and families.
- Established "Project Assurance," a multi-pronged, proactive approach that includes daily patrols in high-risk areas, community engagement and outreach, victim management, and enhanced use of technology and analysis.
- Strengthened collaboration and intelligence sharing with policing and law enforcement partners across Canada.
- Deployed technology, including public safety cameras and drones, to support investigations and enhance community safety.
- Increased communications through press releases, multilingual media interviews, community forums, public awareness campaigns, business outreach, video updates, and police board meetings.
- Released images of extortion suspects to assist investigations and encourage public assistance.

**"Extortion is a deeply disruptive crime that targets people's livelihoods and sense of safety. When these incidents increased, SPS acted quickly and decisively, bringing together partners, dedicating resources, and standing with victims to confront this threat head-on."**

Chief Constable Norm Lipinski

## 2025 SURREY EXTORTION STATISTICS



**88** VICTIMS



**133** EXTORTION-RELATED INCIDENTS



**49** EXTORTION-RELATED SHOTS-FIRED INCIDENTS



**11** INDIVIDUALS ARRESTED

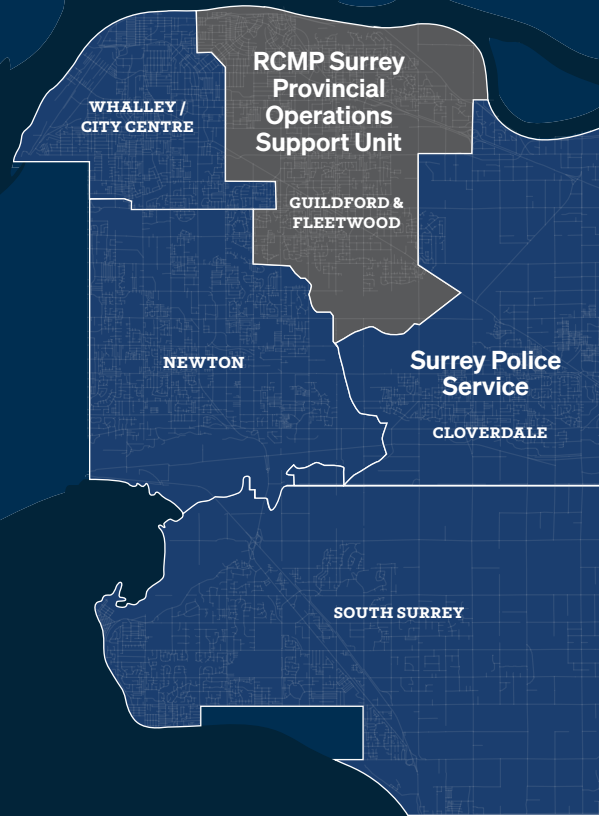


**17** CHARGES

The statistics above include all Surrey files, including SPOSU, SPS, and the BC Extortion Task Force.

# POLICING TRANSITION

Policing responsibility by district as of April 1, 2026



Since 2021, Surrey's transition from RCMP to SPS has followed a phased and carefully managed approach, focused on maintaining public safety and uninterrupted service.

In November 2024, SPS became the police of jurisdiction for the City of Surrey, initially assuming responsibility for operations in City Centre/Whalley and Newton. Since then, policing responsibilities have transferred district by district as SPS continues to build its workforce, infrastructure, and operational capacity.

In 2025, SPS expanded into South Surrey, followed by Cloverdale in April 2026. The RCMP continues to provide policing services in Guildford/Fleetwood until that final district transitions to SPS.

## TRANSITION PHASES



### Integrated SPS-RCMP Policing

Nov. 2021 – Nov. 2024

Groups of SPS officers were regularly deployed into the Surrey RCMP detachment, under the operational command of the RCMP.

### Change of Command / SPS with RCMP Assistance

Nov. 2024 - current

SPS became Surrey's police of jurisdiction, assuming responsibility for policing. The RCMP Surrey Provincial Operations Support Unit is providing temporary policing support while SPS continues to expand. RCMP involvement gradually reduces as SPS grows.

### Transition Completed

Estimated 2027

The transition will be completed when SPS is fully established and no longer requires the assistance of the RCMP. The timing will depend on recruitment, infrastructure development, and the transfer of files and assets.

## OUR VISION

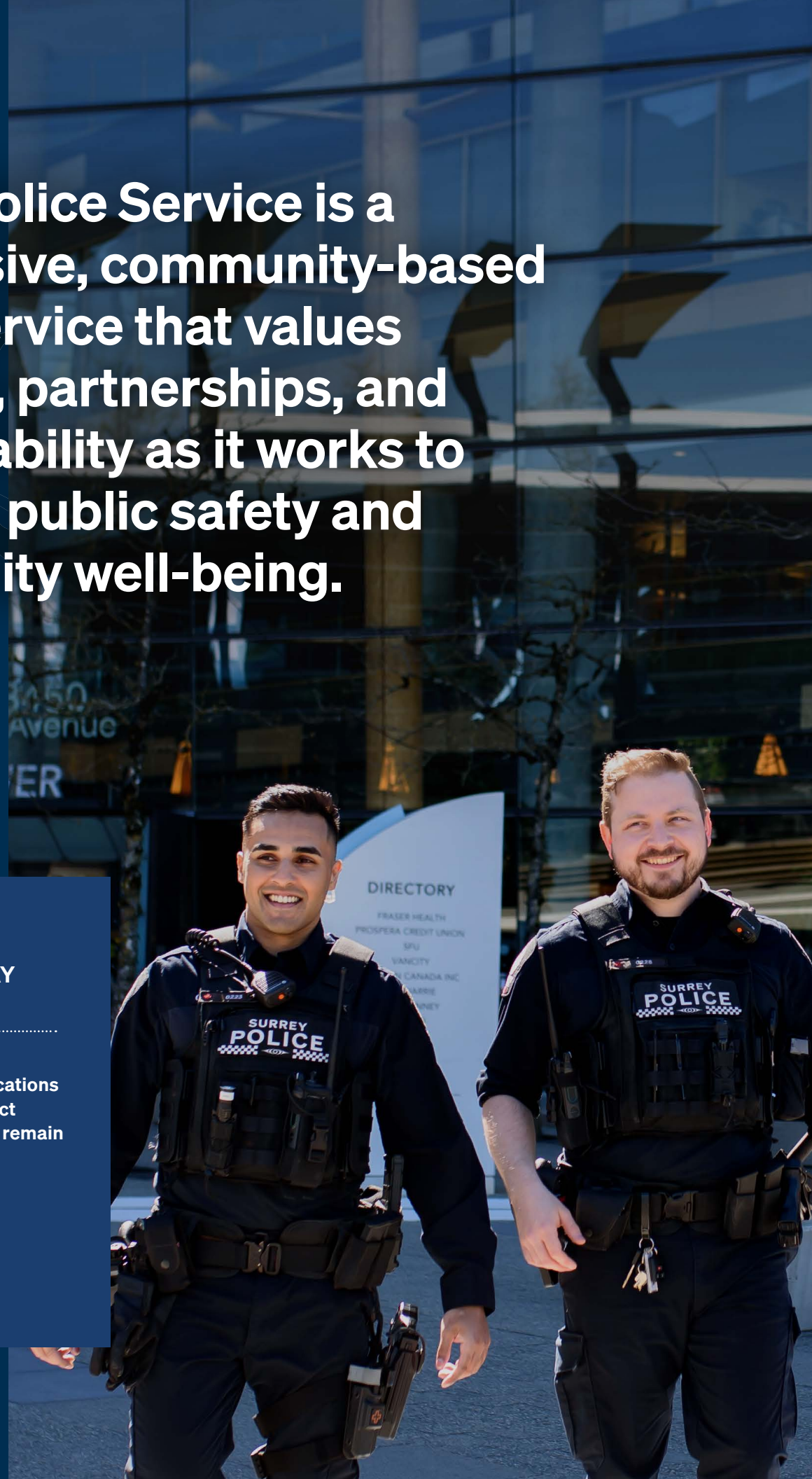
Surrey Police Service is a progressive, community-based police service that values diversity, partnerships, and accountability as it works to enhance public safety and community well-being.

## POLICING IN SURREY TODAY

All police office locations and primary contact methods in Surrey remain unchanged.

**Non-emergency:**  
604-599-0502

**Emergency:**  
9-1-1



# EMPOWERING YOUTH

## S.O.A.R.

**Strength. Opportunity. Autonomy. Resilience.**

In 2025, SPS, in partnership with the Surrey School District, Surrey Women's Centre, and Pacific Community Resources Society, launched S.O.A.R. (Strength, Opportunity, Autonomy, Resilience)—a dynamic youth presentation for grades 6–10.

The presentation uses real-life stories, interactive discussions, and hands-on activities to help youth recognize risks, build resilience, and make informed decisions on issues like sexual exploitation and human trafficking, online safety, healthy relationships, gangs, substance use, and mental wellness.

A key strength is its delivery by an SPS Youth Exploitation Liaison Officer, supported by a Surrey Women's Centre outreach worker who can provide immediate onsite support—an approach that has proven highly impactful.



## YOUTH PROGRAMS AT A GLANCE

SPS offers several other programs and services to support youth and families:

- School Resource Officer Program
- SPS sports camps
- Student Police Academy
- Parent Helpline
- Family & Youth Resource Support Team (FYRST)
- Youth Intervention Program (YIP)
- Restorative Justice Program (RJ)
- Surrey Wrap Program

### Educator Feedback

**“The SPS Youth Exploitation Liaison Officer has been a tremendous support to our students and staff. The S.O.A.R. presentation was delivered with sensitivity, professionalism, and deep understanding of the challenges faced by young people, resulting in disclosures to our counsellors thereafter. This speaks to the trust built and the safe environment created.”** Principal, Guildford Park Secondary School

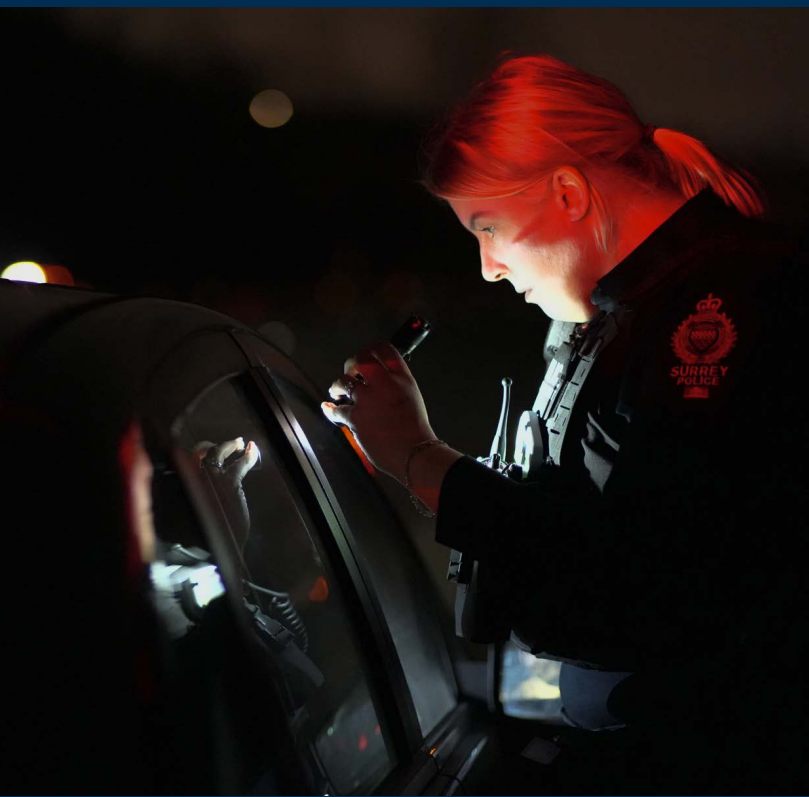
### 2025 S.O.A.R. By the Numbers

2,500+

Youth reached

16

Disclosures of potential sexual exploitation or assault following a S.O.A.R. presentation



## 2025 KEY ACCOMPLISHMENTS

### OUR PEOPLE

Supporting the people who serve our community remains foundational to building a strong, modern police service.

- Launched a **Critical Incident Aftercare and Reintegration Program** to support officer and staff well-being and long-term resilience.
- Joined the **30Forward initiative**, reinforcing SPS's commitment to advancing women in policing.
- Recognized the contributions of **over 185 police officers, civilian staff, and community partners** at the SPS Awards and Recognition Ceremony.
- Expanded capacity with the hiring of **122 experienced police officers, 50 recruits, and 89 civilian employees.**

### OUR ORGANIZATION

2025 marked a year of growth, modernization, and key milestones in SPS's evolution.

- Marked **one year as police of jurisdiction** for the City of Surrey.
- Assumed **responsibility for policing operations in South Surrey**, joining Whalley/City Centre and Newton, which SPS has policed since late 2024.
- Implemented new technologies to enhance policing capabilities, including **body-worn cameras, biometric monitoring for detainees, and RPAS (drone) operations.**

### OUR COMMUNITY

Building trust and strengthening connections remained central to SPS's work in 2025.

- Responded to a rise in **extortion threats and violence** through coordinated victim support, investigations, and disruption efforts.
- Established a dedicated **Impaired Driving Unit** to enhance road safety.
- Launched **S.O.A.R. (Strength, Opportunity, Autonomy, Resilience)**, a youth-focused classroom presentation addressing exploitation, mental wellness, and online safety for young people.
- Developed the **SPS Volunteer Program**, recruiting **80 volunteers** who contributed **3,712 hours** in the community.
- Delivered enhanced youth programming, including the inaugural **SPS Student Police Academy, sports camps, and Student Mentorship Program.**
- Advanced community engagement through **crime prevention pop-ups, Walk the Beat Wednesdays, Supper for Seniors, Coffee with the Community,** and participation in community events.
- Launched **EmpowerHer**, a free women's personal safety workshop led by female volunteer SPS officers.

# CONNECTING WITH THE COMMUNITY

**“We are grateful to our community partners and residents for welcoming us into their spaces and conversations. These ongoing relationships help ensure our approach to policing is informed, responsive, and rooted in trust.”**

**Inspector Stephen Hurst,  
Community Partnerships**

Connecting with and supporting the community is a core priority for SPS. We are committed to proactive, inclusive outreach that builds trust, strengthens relationships, and enhances community safety.

Our engagement efforts span a wide range of activities, including crime prevention education, community consultations, and relationship-building with diverse groups. We regularly connect with cultural groups, newcomers, youth, seniors, businesses, victims, and vulnerable populations. We also place a strong focus on reaching individuals and groups who may not traditionally engage with police or who have experienced historical distrust—meeting people where they are and creating safe, welcoming opportunities for dialogue.

In addition to operational engagement, SPS members contribute to philanthropic and volunteer initiatives that support community well-being. This includes participation in events such as the Cops for Cancer Tour de Valley, fundraising and awareness campaigns for Special Olympics BC, and supporting local organizations like the Surrey Food Bank.



# RECOGNIZING OUR PEOPLE

Our people are at the heart of SPS. In 2025, members were recognized by peers, professional organizations, and the community for their dedication to service, learning, and leadership. The individuals below represent just a few of these honours, reflecting both personal commitment and our shared values.



# AWARDS AND RECOGNITION

## EXCELLENCE IN POLICE TRAINING

**Justice Institute of BC Shield of Merit**  
Constable Halina Kompa

**Justice Institute of BC Valedictorian**  
Constable Jason Kingra

## LEADERSHIP AND KNOWLEDGE SHARING

**International Association of Law Enforcement Intelligence Analysts Recognition**  
Alison Granholm

**International Association of Chiefs of Police 40 Under 40**  
Sergeant Ryan Buhrig

## INNOVATION AND COMMUNITY RECOGNITION

**BC Women in Law Enforcement Innovation Award**  
Constable Hilary Pearce

**Frontline Advocate Award, Ignite Women’s Empowerment Gala**  
Constable Nicole Trouw

## SPS AWARDS AND RECOGNITION

Recognized the contributions of over **185 police officers, civilian staff, and community partners** at the **2025 Surrey Police Service Awards and Recognition Ceremony**

## ADDITIONAL ACHIEVEMENTS AND DISTINCTIONS

**Royal Canadian Humane Association Bravery and Lifesaving Awards**  
Constable Jeremy Bolderson  
Constable Jared Cebryk  
Constable Gideon Damong  
Constable Manpreet Nijjar  
Constable Michael Power

**Alexa’s Team, Tribute for efforts to take impaired drivers off the roads**  
Constable Lucas Braithwaite  
Constable Jasper Chen  
Constable Steve Hackel  
Constable Brock Harrington  
Constable Jae Kyun Im  
Constable Jay Mander  
Constable John Tseng

**MADD Vancouver Top 5 Jurisdictions for Impaired Driving Enforcement**  
Surrey Police Service

**King Charles III Coronation Medal**  
Sergeant Kaleigh Paddon

**Field Training Officer with Distinction**  
Constable Patrick Bain  
Constable Sammy Chau  
Constable Adam Murphy

**St. John Ambulance Lifesaving Award (Silver)**  
Sergeant Patrick Kelly  
Constable Patrick Bain  
Constable Ahmed Bouchiba  
Constable Anthony Lee

# FINANCIALS

Our financial statements and regular financial reports are publicly available online to support transparency and accountability.

For 2025, Surrey Council approved a policing budget of \$240,141,396. SPS recorded an underspend of \$39,635,573, due to several factors including vendor delays in vehicle delivery; fewer JIBC recruit seats than anticipated; and extended timelines to fill staffing vacancies.

**Financial oversight is a core responsibility of the Surrey Police Board. The Board approves the SPS budget and submits it to Surrey City Council for approval.**

## 2025 OPERATING & CAPITAL BUDGET

<b>Surrey Police Board Remuneration</b>	<b>\$139,891</b> ACTUAL	<b>\$200,000</b> BUDGET
<b>SPS Salaries &amp; Benefits</b>	<b>\$163,082,261</b> ACTUAL	<b>\$174,224,102</b> BUDGET
<b>Other Operational Expenditures</b>	<b>\$86,220,743</b> ACTUAL	<b>\$102,693,835</b> BUDGET
<b>Capital Expenditures</b>	<b>\$10,894,569</b> ACTUAL	<b>\$19,391,373</b> BUDGET
<b>Less: Other Funding / Revenues</b>	<b>(\$59,831,641)</b> ACTUAL	<b>(\$56,367,914)</b> BUDGET
<b>TOTAL</b>	<b>\$200,505,823</b> ACTUAL	<b>\$240,141,396</b> BUDGET

## POLICE BOARD

### CHIEF CONSTABLE

COMMUNITY POLICING BUREAU	INVESTIGATIVE SERVICES BUREAU	CORPORATE SERVICES BUREAU	OFFICE OF THE CHIEF CONSTABLE
Frontline Policing	Frontline Investigative Support	Employee Services	Strategic Operations
Crime Reduction	Serious Crime	Human Resources	Special Projects
Community Safety Operations Centre	Fire Investigations Support	Recruiting	Financial Services
Detention Services	Missing Persons	Professional Skills	Indigenous Relations
Operational Communications Centre	Specialized Cold Case Investigations	Operational Skills	Equity, Diversity, Inclusion & Human Rights
Road Safety	Special Investigations	Procurement & Asset Management	Communications
File Review	Intimate Partner Violence	Fleet Management	Legal Services
Crisis Intervention & Prevention	Child Protection	Facilities Management	Executive Services
Community Safety & Well-being	Internet Child Exploitation	Information & Evidence Management	
Emergency Operations & Planning	Crime Analysis	PRIME Management	
Community 1st	Investigative Support	Information Technology	
Youth Services	Organized Crime	Professional Standards	
Inclusion & Awareness	Proactive Enforcement		
Crime Prevention			
Victim Services			
Intervention Programs			



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