

Social Media Terms of Use

Follow Surrey Police Service's social media terms of use to help encourage open dialogue online.

We encourage open dialogue and want to hear your views via our social media channels. However, we also want to provide an open, safe and respectful space for engagement and citizen feedback. By using of our social media sites, users agree to the following Terms of Use. *The Terms of Use is subject to change without notice.*

Failure to follow the *Terms of Use* may result in posts being deleted and/or users being blocked from all Surrey Police Service social media sites.

Posts on Surrey Police Service social media sites must not contain any inappropriate content, including:

- obscenities or sexual or graphic content, or vulgar language
- content that displays a risk of physical harm or disregard for public or personal safety, may encourage unsafe or dangerous practices or acts, or may instill fear in the public
- content that promotes or incites violence, criminal, harmful or illegal activities, bullying or physical, emotional, psychological or moral harm
- personal attacks, or content that, gratuitously or without merit, negatively reflects on the character, integrity or reputation of an individual, demeans, denigrates, shames or disparages that individual, or brings them into public contempt or ridicule, or otherwise violate Surrey Police Service's respectful workplace policies
- content that is cruel or insensitive, undermines human dignity or displays conduct or attitudes that offend the standards of public decency prevailing among a significant segment of the population
- any form of personal discrimination
- content that violates laws, including copyright or intellectual property rights
- content that violates community standards, or is offensive to the moral standards of the community
- content that discloses or purports to disclose personal or private information about another person, including an SPS employee or a Surrey Police Board member
- Repetitive or off topic content, or multiple posts by someone using more than one account

- lobbying for political purposes
- advertisements, or solicitations on behalf of businesses or not-for-profit organizations
- content that falsely claims to represent a person or organization

Surrey Police Service reserves the right, in its discretion and without notice, to:

- delete posts and/or content that violate the Terms of Use; and/or
- block a user from, or otherwise restrict the ability of a user to post on, any or all SPS social media sites, for repeated non-compliance with the Terms of Use on any one social media site, or a serious one-time violation.

These are in addition to any rights existing at law, including with respect to libel, breach of privacy, bullying/harassment, trademark or copyright infringement, etc., which may be advanced by any individual or entity about whom comments may be about through the courts.

Please protect everyone's privacy. Do not post anyone's personal information including:

- Name, email address, phone number, or address
- Identifying particulars, such as a picture of someone's face
- Personal details, such as birthdate, relationship status, or family status
- Criminal, health, employment, financial or personal history
- Identifying numbers

Please consider the following:

- Surrey Police Service liking, following, retweeting, messaging, or sharing of content should not be interpreted as any kind of endorsement
- When you engage on Surrey Police Service social media sites, you are always subject to the host website's Terms of Use (e.g., Facebook)
- Surrey Police Service is not responsible for any personal information or other information posted on public social media sites. All personal information on public sites is considered a record available to the general public.

If you have any other suggestions or new ideas for the Surrey Police Service on social media, email info@surreypolice.ca with your feedback and thoughts.

Questions or concerns about the Surrey Police Service's social media activity or the SPS's social media Terms of Use can be addressed by emailing SPS at info@surreypolice.ca